

Overall Progress & Status Report to 2024/25 Q2

Initiative Status

SP2026 Direction / Enabler	TOTAL	ON TRACK	SLIGHTLY BEHIND	SIGNIFICANTLY BEHIND	NOT STARTED	COMPLETE
Equity, Diversity & Inclusion	7	4				3
Patient Experience	5	4				1
Staff Experience	7	5			1	1
Research, Innovation & Learning	3	1	2			
Sustainable Future	4	3	1			
TOTAL	26	17	3	0	1	5

Strategic Indicator Results for 2024/25 Q2

- Exceeding our target for the number of patients that self-identify as Indigenous.
- Exceeding our target for the number of staff that have participated in “Repairing the Sacred Circle” an Indigenous Cultural Awareness and Education Primer.
- Improving and already achieved high compliance. Slightly behind our year-to-date target for the number of staff that have completed “Wake the Giant”, an Indigenous cultural safety training program.
- Exceeding our target for overall positive experience ratings for Inpatient & Emergency Department patients.
- Exceeding our target to reduce repeat visits to the Emergency Department for targeted complex medical conditions - Congestive Heart Failure.

- Exceeding our target for reduction of patient harm.
- Targets being developed to measure improvements in staff experience.
- Exceeding target for number of investigator-initiated research studies informed by Northwestern Ontario population needs.
- Exceeding target for number of participants enrolled in a clinical trial in 2024/25.
- Improving but still not meeting stretch target for percent operating gross margin. Continue to experience financial challenges.
- Exceeding target for the proportion of patients aligned with regional programs/ services.

Exceptional **Care** for every patient, every time.