

EMERGENCY CODES AT THE HOSPITAL

What are emergency codes?

An emergency code is a notification of an event that requires immediate action. Thunder Bay Regional Health Sciences Centre utilizes standardized colour codes as supported by the Ontario Hospital Association. Staff, physicians, and volunteers understand what each code refers to and are aware of how to respond in order to provide a safe environment. *Know the codes:*

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|---------------------------------------|--|---|
| AMBER | Missing or Abducted Infant or Child | <ol style="list-style-type: none"> 1. Remain calm. 2. Wait for instruction from staff. 3. Please do not actively participate in the search. 4. If a person matching the description is seen report it to hospital staff |
| BLACK | Bomb Threat or Suspicious Item | <ol style="list-style-type: none"> 1. If you see a suspicious item, DO NOT touch it and inform a staff member. 2. Remain calm. 3. Stay away from the affected area (if announced). 4. If you are in the affected area, stay with your family or support system. 5. Wait for instructions from staff. |
| BLUE | Adult Cardiac Arrest | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |
| BROWN | Unknown or Unmanageable Hazardous Substance or Spill | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |
| GREEN | Evacuation | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |
| GREY | Air Exclusion | <ol style="list-style-type: none"> 1. Remain calm. 2. Wait for instructions from staff. |
| | Infrastructure Disruption or Failure | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area (if announced). 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |
| NRP | Neonatal Cardiac Arrest | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |
| ORANGE | Disaster *Called in the event of a potential or actual disaster that may overwhelm the Hospital's human or physical resources. | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |
| PINK | Infant or Paediatric Cardiac Arrest | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |
| PURPLE | Hostage Taking *Thunder Bay Police Service will be promptly notified and everyone within the hospital must cooperate with their instructions. | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |
| RED | Fire | <p>If you discover a fire</p> <ol style="list-style-type: none"> 1. Remove yourself from immediate danger. 2. Call out "Code Red - Fire" and the location for assistance. 3. Activate the fire alarm using the nearest pull station. <p>If you hear an announcement:</p> <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. 5. Do not use elevators. |
| SILVER | Active Shooter or Armed Intruder *Thunder Bay Police Service will be promptly notified and everyone within the hospital must cooperate with their instructions. | <ol style="list-style-type: none"> 1. Remain calm. 2. Evacuate if safe to do so. 3. Hide if you are unable to evacuate safely. 4. Fight if you encounter the person with a weapon. |
| WHITE | Violent or Threatening Person | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Do not try to help! 5. Wait for instructions from staff. |
| YELLOW | Missing or Wandering Patient | <ol style="list-style-type: none"> 1. Remain calm. 2. Wait for instruction from staff. 3. Please do not actively participate in the search. 4. If a person matching the description is seen report it to hospital staff |
| Alert 99 & Alert 99 Trauma | Medical Assistance Needed *Incidents in which a person collapses in the Hospital but is responsive and requires medical assistance, with the exception of in-patients within an in-patient area. | <ol style="list-style-type: none"> 1. Remain calm. 2. Stay away from the affected area. 3. If you are in the affected area, stay with your family or support system. 4. Wait for instructions from staff. |

If you see something, say something!

Always inform the closest hospital worker as soon as possible, as they are trained to know the appropriate response actions.