



Policies, Procedures, Standard Operating Practices

No. Cert 700

Title: Remediation	<input checked="" type="checkbox"/> Policy <input checked="" type="checkbox"/> Procedure <input type="checkbox"/> SOP
Category: Certification Dept/Prog/Service: Base Hospital Program	Distribution: NW Region Ambulance Operators & Paramedics
Approved: Program Medical Director & Program Manager Signature:  	Approval Date: March 2011 Reviewed/Revised Date: May 2017

CROSS REFERENCES: Maintenance of Certification Criteria Policy (CERT-100); Initial Certification-PCP, ACP and EMA (CERT-200); Decertification (CERT-800); PCP Return to Work Reactivation (CERT-300); PCP Unsuccessful Certification (CERT-400)

1. PURPOSE

To clarify NW Region Base Hospital remediation process for paramedics.

2. DEFINITIONS

- i. Paramedic: as defined in subsection 1(1) of the Ambulation Act Ontario Regulation 257/00
- ii. Primary Care Paramedic (PCP): as defined in subsection 8 (1) of the Ambulation Act Ontario Regulation 257/00
- iii. Advanced Care Paramedics (ACP): defined in subsection 8 (2) of the Ambulation Act Ontario Regulation 257/00
- iv. Remediation: means a customized plan by the RBHP to address a Patient Care Concern or to address any concerns identified during Certification, including a failure to meet a requirement for the maintenance of Certification

3. PROCEDURE

- i. The Medical Director of the Base Hospital may request a Paramedic complete an education plan for the purposes of improvement (remediation) any time it is determined that the Paramedic's ALS skills are below standard or they would benefit from review or practice.
- ii. An education plan (remediation) may only be authorized by the Medical Director of the Base Hospital.
- iii. At the discretion of the Medical Director of the Base Hospital an education plan may consist of, but is not limited to, practical skills sessions, reading or writing assignments, or Paramedic College course(s).
- iv. The Paramedic will be required to successfully complete scenario testing following an education plan to demonstrate their improvement in ALS skills.
- v. The Base Hospital will comply with the MOHLTC Maintenance of Certification Policy for Remediation, as well as, any pre-defined process within a Base Hospital Certification Policy (if applicable).

4. RELATED PRACTICES AND/OR LEGISLATIONS

- i. Ambulance Act (Ontario) and Ontario Regulation 257/00
- ii. Emergency Health Services Branch (EHSB), Ontario Ministry of Health and Long-term care (MOHLTC) and Thunder Bay Regional Health Sciences Centre (TBRHSC) Performance Agreement

(PA), 2008

5. REFERENCES

- i. Current EHSB MOHLTC Basic Life Saving (BLS) & Advanced Life Saving (ALS) Patient Care Standards (PCS)