1. The staff introduced themselves to me.
   - [ ] Yes
   - [ ] Some of the time
   - [ ] No

2. Did you see staff wash or foam their hands before they treated you?
   - [ ] Yes
   - [ ] No
   - [ ] Did not notice

3. The staff explained their role before they offered care.
   - [ ] Yes, all staff
   - [ ] Yes, some of the staff
   - [ ] No, none of the staff

4. The staff explained what they were going to do.
   - [ ] Yes, all staff
   - [ ] Yes, some of the staff
   - [ ] No, none of the staff

5. The staff were nice to me during my visit.
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Don’t know
   - [ ] Not applicable

6. The care was explained to me.
   - [ ] Satisfied
   - [ ] Dissatisfied
   - [ ] Don’t know
   - [ ] Not applicable

7. The health care provider answered my questions.
   - [ ] Yes
   - [ ] No
   - [ ] Not Applicable

8. If you had any fears during your visit, were you able to tell someone?
   - [ ] Yes
   - [ ] No
   - [ ] Not Applicable

9. The staff were respectful and understood my needs.
   - [ ] Yes
   - [ ] No
   - [ ] Not Applicable

10. Overall, how would you rate the care you received?
    - [ ] Excellent
    - [ ] Very Good
    - [ ] Good
    - [ ] Fair
    - [ ] Poor
    - [ ] Not Applicable

11. Overall, how would you rate your experience at the hospital?
    - [ ] Excellent
    - [ ] Very Good
    - [ ] Good
    - [ ] Fair
    - [ ] Poor
    - [ ] Not Applicable

12. What area of the hospital were you visiting today?
    - [ ] Cancer Care
    - [ ] Diabetes
    - [ ] Emergency
    - [ ] Renal
    - [ ] Other

13. I would feel comfortable asking for traditional foods and/or services if I wanted them.
    - [ ] Yes
    - [ ] No
    - [ ] Did not notice

14. Were there any difficulties communicating during your visit?
    - [ ] Yes
    - [ ] No
    - [ ] Not Applicable

15. Would an Indigenous Patient Navigator have been helpful for you?
    - [ ] Yes
    - [ ] No
    - [ ] Not Applicable

16. I felt I was in a welcoming environment.
    - [ ] Yes
    - [ ] No
    - [ ] Not Applicable

17. Did you know that if you supply your status card information to the hospital, we can bill Non-Insured Health Benefits (NIHB) directly for some health care items, such as crutches?
    - [ ] Yes
    - [ ] No
    - [ ] Not Applicable

Comments

Miigwetch. We value your opinion.