



**Report from Nadine Doucette
Chair, Board of Directors
November 1, 2017**

Our Hospital is in the process of developing a new Quality Framework. This tool will be applied to guide and inform the various ways in which we are continuing to build a system that provides the highest quality of care. As a Board of Directors, we are invested in quality, and committed to directing and monitoring quality activities. There is a Quality Committee of the Board, chaired by Gary Whitney, and this committee will move the agenda forward. A Board Governance Retreat will be scheduled shortly to provide all Board Directors an opportunity to discuss how the Board will fulfill its responsibility to oversee quality and safety at our Hospital from the governance perspective.

We're moving ahead with recruitment for our Hospital Board. Five interviews for new Board Directors were held on October 16th and 19th. The recommendations to fill three vacancies on the Board will be put forth at the November 1st Board meeting. There is also opportunity for community members to serve as community representatives on the committees of the Board. It's an effective way for prospective Board Directors to be involved with our Hospital and to learn for a future membership role on the Board. Board Directors and community representatives on committees of the Board serve as volunteers. It is a demanding, yet highly rewarding commitment, and I am grateful to those who choose to serve in this way.

I am always impressed by the level of support our community provides to our Hospital. The 12th annual Resolute Save a Heart Ball, held on Saturday, October 14th, is one of many examples. It was an incredible and well-attended event in support of enhanced cardiovascular services. One of our interventional cardiologists, Dr. Andrea MacDougall shared an update on the plans and progress being made with our comprehensive cardiovascular surgery program. Special thanks goes out to the event's title sponsor Resolute, along with the event's other contributors and donors. Without their support, this great event would not have been possible. I encourage my fellow Board members and the community to attend future Foundation events just like this one. Visit the [Events](#) section on their website for more information.

As part of its commitment to transparency and accountability to patients and families in Northwestern Ontario, our Hospital continues to make the open meetings of its Board of Directors accessible for viewing via a live webcast. The option makes it possible for anyone interested in the decisions being made about our Hospital to watch the open Board meetings online. These meetings occur monthly and are webcast live via the Ontario Telemedicine Network (OTN). Please visit www.tbrhsc.net/webcast to find a link to the webcast, a meeting agenda, and a full schedule of upcoming open Board meetings.

Finally, as we head into flu season, I remind everyone to "Be Wise. Immunize." The flu shot is an effective way to avoid illness and reduce strain on the Emergency Department. In addition, people with non-emergency health care concerns should visit their primary care physician or a walk-in clinic. For a list of clinic locations and hours of operation, please visit <http://search.211north.ca/record/TBY0738>